



# SUSTAINABILITY STRATEGY

**ZQN**  
Queenstown airport

  
QUEENSTOWN  
airport

## IT IS A PRIVILEGE TO CALL THIS REMARKABLE PLACE HOME.

We are dedicated kaitiaki, committed to preserving and protecting our region alongside the community for the benefit of generations to come.

Sustainability guides the way we think, the decisions we make and the way we do business.



# OUR ACHIEVEMENTS



**TOITŪ  
CARBONREDUCE  
CERTIFICATION**



**ZON COMPOST  
PROGRAMME  
IMPLEMENTED**



**INSTALLED  
PUBLIC  
EV CHARGERS**



**AIRPORT  
TIAKI TEAM  
CHAMPIONING  
SUSTAINABILITY**



**31% REDUCTION  
IN EMISSIONS  
SINCE 2019**



**LIVING WAGE  
ACCREDITED  
SINCE 2019**



**CHAMPIONING  
THE TIAKI  
PROMISE**

# OUR STRATEGY

When developing our sustainability strategy, we incorporated feedback and guidance from a range of stakeholders including shareholders, community, and sustainability experts.

The insights gained enabled us to produce a sustainability strategy that prioritises three pillars – **people, planet and prosperity**, and is aligned to Local Government’s four wellbeing measures of social, economic, environmental, and cultural.

We support our majority shareholder, QLDC’s vision that our district sets the standard for regenerative, low impact living, working and travel.

We have identified key priorities under each pillar which will help drive initiatives and deliver results across the business.

Our Sustainability Strategy will be updated annually, setting targets for the coming year.



## PEOPLE

**ONE TEAM | ACCOUNTABLE | NOISE**



**BE AN EMPLOYER OF CHOICE AND LIVE OUR VALUES** creating a safe, inclusive airport environment.



**COMMUNICATE OPENLY AND REPORT REGULARLY** demonstrating our commitment to achieving our sustainability goals.



**PROVIDE CERTAINTY AND CLARITY TO THE COMMUNITY** around airport activity, mitigate the impact of aircraft noise and complete the residential noise mitigation programme.



## PLANET

**CLIMATE | WASTE | BIODIVERSITY**



**BE NET-ZERO BY 2040** by developing, then delivering on, our ZQN to Net-Zero Strategy.



**LEAD WASTE MINIMISATION AND COMPOSTING** across the airport campus to significantly reduce waste to landfill.



**ACTIVELY RESTORE OUR NATIVE HABITAT,** working with key partners, for the benefit of future generations.

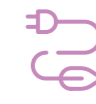


## PROSPERITY

**CLIMATE RISK | ZON | COMMUNITY**



**BE RESILIENT AND PREPARED,** aware of and responsive to, the risks and opportunities posed by climate change.



**EMBED SUSTAINABILITY ACROSS OUR AIRPORT** so that like health, safety and security, sustainability is what we do’



**SUPPORT OUR REGION TO THRIVE** by connecting with, and contributing to, our community socially and economically.

Domestic arrivals



**INCLUSIVE**  
**DYNAMIC**  
**PROACTIVE**  
**SUPPORTIVE**  
**ENCOURAGING**

# PEOPLE

We are proud to be part of this community and recognise the important role we play in connecting our home with New Zealand and the world.

It's important to us that we balance our activity with the desire to preserve what makes our region a special place to live, work and visit, and provide certainty and clarity to our community around airport activity.

At Queenstown Airport we have a 'one team' philosophy which encourages working together to create a diverse, inclusive, dynamic and welcoming environment where people feel safe and valued. We are committed to being an employer of choice and investing in our team's wellbeing and development.

More than 60 businesses are based at Queenstown Airport, the majority of which are locally owned, and together are a major employer in the district. Our airport community enable us to deliver a world class airport experience and play an important role in our sustainability journey, so we're working collectively to reduce our impact and enhance our region.

## OVER THE YEAR WE WILL:

Tell our airport stories and proactively engage with our community

Continue to deliver our Noise Mitigation Programme

Maintain our Living Wage Aotearoa accreditation

Contribute to the wellbeing, recovery and resilience of the region and the country

Continue our commitment to staff wellbeing and engagement, and strive to be an employer of choice

Support the personal and professional development of our people by providing training and education opportunities

Implement an Airport Champions Committee to help deliver ideas and initiatives across the airport campus that support our sustainability journey

Host regular 'Lunch & Learn' sessions open to the wider airport community

# RESPONSIBLE STRATEGIC SUSTAINABLE COMMITTED FOCUSSED



## PLANET

Responding to Climate Change and understanding the risks to our business is incredibly important to building a resilient future.

Queenstown Airport is a member of the Toitū Envirocare Programme and we have achieved Toitū Carbonreduce certification. Having Toitū Carbonreduce certification means our carbon footprint has been measured, and verified, and our emissions are decreasing year-on-year.

We are audited annually by Toitū, enabling us to benchmark and measure our progress as we work towards achieving Toitū Carbonzero certification in 2023.

Since our initial audit in 2019, our net Greenhouse Gas emissions have decreased 31% and we are on track to achieve an absolute emission reduction of 60% by 2030.

For the near term, our focus areas are energy, waste, and transport because of their contributions to our emissions. We have set science-based targets to help reach our goal of Net-Zero emissions by 2040.

Our sustainability and decarbonisation strategies are key elements of our 10-year strategic plan and include a commitment to work with and support airline partners to decarbonise the aviation sector.

We are a proud partner of Whakatipu Reforestation Trust who work tirelessly to protect and restore native biodiversity around the region, supporting them through both sponsorship and team volunteer days at their nursery. For the coming year we have committed to an additional investment in a biodiversity project to enrich our community and our environment.

### OVER THE YEAR WE WILL:

**Develop and implement ZQN's Net Zero 2040 Roadmap focussing on:**

- Waste
- Energy
- Transport

**Introduce initiatives to reduce our own and our customers' emissions across the Queenstown Airport campus including:**

- Airside ground service equipment (GSE) charging stations
- An improved airport-wide recycling programme
- A Single Use Cup (SUC) free policy

**Launch a biodiversity project with the Whakatipu Reforestation Trust**

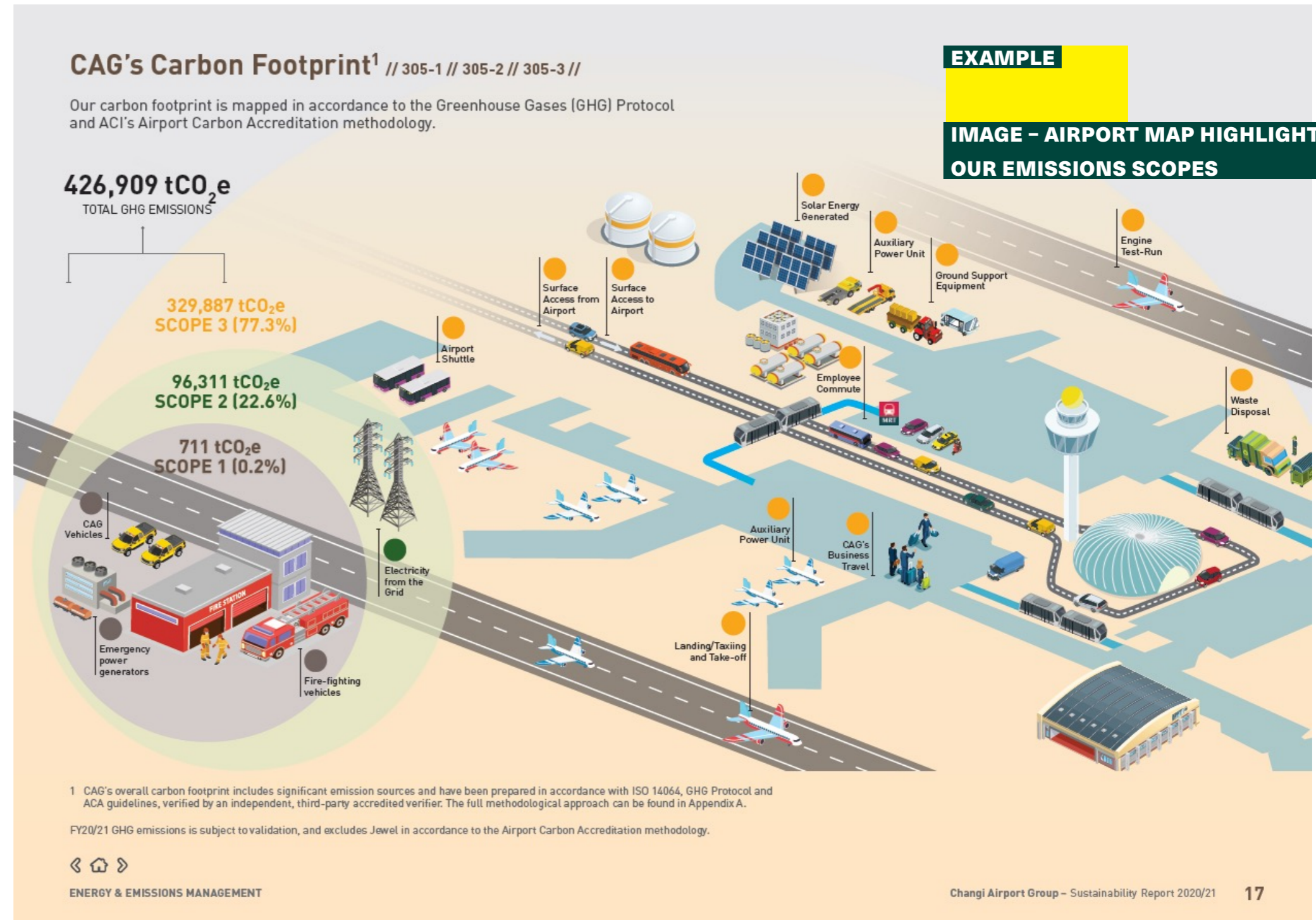
**Work with our airport community to support their sustainability journey**



# ZQN'S FOOTPRINT

We measure the impact of our operations by mapping and measuring our carbon footprint in accordance with international best practice.

\*Aircraft Emissions are not included in the airport company's data because they are managed and measured by the airlines themselves and not controlled by QAC. This is in line with standard global practice, and in accordance with ISO Standard 14064-1.





**RESILIENT  
CHAMPIONS  
COLLABORATIVE  
ADAPTABLE  
THRIVING**

# PROSPERITY

Queenstown Airport is an important majority community-owned asset and is uniquely positioned to serve the needs of the community, the tourism economy, and connect people to our district and the broader region.

It's vital that we operate a sustainable and resilient business for the long term, and a key priority for us is to understand, plan and adapt to the impacts of climate change on the business.

As Government policy and legislation changes, we will pay close attention to ensure our strategic planning and risk frameworks are aligned.

We play a critical role as a key infrastructure asset and lifeline utility for the region in the event of an emergency or natural disaster, so will continue to build and focus on resiliency across ZQN. This includes continuing our support of Coastguard Queenstown as one of our legacy partnerships.

## OVER THE YEAR WE WILL:

**Complete a climate risk and opportunity assessment in preparation for delivering climate related financial disclosures**

**Champion the Tiaki Promise (kaitiaki) and embed our sustainability strategy across the business**

**Continue our partnerships programme by contributing to our community socially and economically**

- Continue our legacy partnership support for the Whakatipu Reforestation Trust and Coastguard Queenstown
- Ensure all our sponsorships and partnerships align with our values and the three pillars of the Sustainability Strategy

**Ensure we fulfill our important role as a lifeline utility, building operational readiness and resilience**

**Contribute to industry working groups including NZ Airports Sustainability Working Group and the Aotearoa Circle Visitor Economy Adaptation Road Map Expert Group**

# OUR TARGETS



**CARBON NEUTRAL**  
by 2023



**60% ABSOLUTE EMISSIONS REDUCTION**  
by 2030



**NET ZERO EMISSIONS**  
by 2040 or earlier\*



**SUC FREE ZON**  
by July 2023




Be an **EMPLOYER OF CHOICE**




Complete **NOISE MITIGATION PROGRAMME**  
by 2028



**DEVELOP ZON NET-ZERO**  
2040 Strategy



**ELECTRIFY**  
our airfield to reduce fuel consumption



**BIODIVERSITY PROJECT**  
in partnership with Whakatipu Reforestation Trust



**100% CERTIFIED RENEWABLE POWER**  
on airport campus



Maintain our legacy partnerships with **WHAKATIPU REFORESTATION TRUST & COASTGUARD QUEENSTOWN**

\*Carbon zero for non-emergency scope 1 and 2 emission sources by 2040 and net-zero greenhouse gas emissions for Scope 3.



**BACK COVER TBC**